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JC971 U.S. PTO  
09/882457

PATENT APPLICATION  
DOCKET NO. 1039-0014

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09/882457  
06/14/01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Box PATENT APPLICATION  
Commissioner for Patents  
Washington, D.C. 20231

"EXPRESS MAIL" Mailing Label No. .... EL851565578US .....  
Date of Deposit ..... June 14, 2001 .....

Sir:

TRANSMITTAL LETTER

Transmitted herewith for filing is the patent application of

Inventor(s): Russell P. Blink, Kenneth J. Lovegreen, and James A. Henderson

For: MULTI-FUNCTION CUSTOMER SATISFACTION SURVEY DEVICE

Enclosed are:

- ☒ Twenty-one (21) pages of Patent Specification and Claims.
- ☒ Three (3) sheets of drawings.
- ☐ Form PTO-1595 and an assignment of the invention to \_\_\_\_\_.
- ☐ A check in the amount of \$ 40.00 to cover the assignment recordation fee.
- ☒ A Combined Declaration and Power of Attorney (Unsigned by Inventor #3).
- ☒ A check in the amount of \$ 373.00 to cover the small entity filing fee.
- ☒ An Information Disclosure Citation and three (3) cited references.

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The filing fee has been calculated as shown below:

| (Col. 1)   |           | (Col. 2)  | SMALL ENTITY |        | OR | OTHER THAN A<br>SMALL ENTITY |     |
|--|-----------|-----------|--------------|--------|----|------------------------------|-----|
| FOR:   | NO. FILED | NO. EXTRA | RATE         | FEE    |    | RATE                         | FEE |
| BASIC FEE  | XXXXXXX   | XXXXXXX   | \$355        | \$ 355 | OR | \$710                        | \$  |
| TOTAL CLAIMS   | 22 - 20 = | 2         | x 9 =        | \$ 18  | OR | x 18 =                       | \$  |
| INDEP CLAIMS   | 3 - 3 =   | *0        | x 40 =       | \$ 0   | OR | x 80 =                       | \$  |
| <input type="checkbox"/> MULTIPLE DEPENDENT CLAIMS PRESENTED |           |           | + 135 =      | \$ 0   | OR | + 270 =                      | \$  |
|  |           |           | Total        | \$ 373 | OR | Total                        | \$  |

\* If the difference in Col. 1 is less than zero, enter "0" in Col. 2.

☐ Please charge my Deposit Account No. \_\_\_\_\_ in the amount of \$\_\_\_\_\_ for the filing fee. A duplicate copy of this sheet is enclosed.

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☒ Any patent application processing fees under 37 CFR 1.17.

☒ The Commissioner is hereby authorized to charge payment of the following fees during the pendency of this application or credit any overpayment to Deposit Account No. 03-1130. A duplicate copy of this sheet is enclosed.

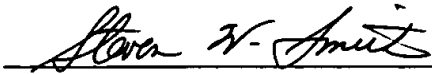
☒ Any patent application processing fees under 37 CFR 1.17.

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☒ Any filing fees under 37 CFR 1.16 for presentation of extra claims.

Respectfully submitted,

Dated: June 14, 2001

  
\_\_\_\_\_  
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